

Protocol on Returning Equipment

UPC Česká republika, s.r.o. (hereinafter referred to as "UPC")

Please fill in below:

First and last name: Date of birth:.....

Equipment installation address:

Contract no. / Variable symbol no.: concluded with UPC on:.....

The date of the conclusion of the contract is not required

Returned equipment

Please identify all returned equipment, including any accessories, by specifying the type and serial number according to the label affixed to the equipment, or by describing any accessories that are not labeled this way. For the proper and complete fulfillment of the obligation, please return the equipment undamaged and complete (i.e., including accessories) as it was delivered by UPC. Otherwise UPC shall be entitled to request compensation.



Modem

(for the UPC Internet and Telephone services)



Set-top box or CA module

(for the UPC Television service)



Telephone set

(for the UPC Telephone service)

Type: | |

Serial number: | |

Accessories: | |

..... | |

Missing: | |

The images are for illustration purposes only

Please fill in this protocol, attach it to the equipment (including its accessories) and send everything to the following address: **UPC Česká republika, s. r. o., Průmyslová 1507, 691 23 Pohořelice.**

It is not possible to return the equipment in person at this address!

This protocol is intended solely for the returning of supplementary equipment! Any other communication relating to the contract should be addressed directly to the UPC Client Center at the address P.O. Box 53, 130 11 Prague 3 – Žižkov, or via the form on www.upc.cz.

Returned by:

Only fill in your first and last name here if you are not a party to the contract.

Date and signature:

241 005 100
www.upc.cz

